TWIC Enrollment Centers & Reimbursement Info

Pre-Enroll online https://tsa.gov/twic or call 1-855-347-8371 weekdays 8:00 a.m. to 10:00 p.m. EST.
Walk-ins are welcome but appointments take priority

Reimbursement will be processed when the training site has received a copy of your proof of payment (i.e. Universal Enroll Receipt)
AND
a copy of your new TWIC card.

E-mail your receipt & card to: bostonsecretaries@iuoe181.org **or** cristal.nuhring@iuoe181.org

Notes & Tips: Your documentation must be legible for reimbursement to be processed. Your name, expiration date, and amount paid must be clearly visible. If sending photos of cards/receipts, photograph each item separately and send at full size (reduced/thumbnail sized photos cannot be processed). Forwarding the emailed receipt you received from: no-reply@universalenroll.identogo.com is preferred. You must be a member in good standing with the Local to be eligible. The fee schedule listed below was effective 01/01/25.

New applicant/In-Person enrollment fee for the TWIC program = $124
Online Renewal = $116

Louisville, KY	**Paducah, KY**
IdentoGO 4010 Dupont Cir, Ste 482 Louisville, KY 40207-4837 Hours of Operation: Monday - Tuesday: 07:30 AM - 05:00 PM Wednesday - Thursday: 08:00 AM - 02:00 PM Friday: 08:00 AM - 12:00 PM	IdentoGO 611 Broadway St Paducah, KY 42001-6869 Hours of Operation: Monday - Thursday: 8:30 AM - 3:00 PM *Closed 12:00 PM – 1:00 PM* Friday: 8:30 AM - 12:00 PM

Please note that the Evansville, IN and Parkersburg, WV locations closed as of 07/31/26

Additional locations available at https://tsa.gov/twic – Find an Application Center

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