

TWIC Enrollment Centers & Reimbursement Info

Pre-Enroll online <https://tsa.gov/twic> or call 1-855-347-8371 weekdays 8:00 a.m. to 10:00 p.m. EST.
Walk-ins are welcome but appointments take priority

Reimbursement will be processed when the training site has received a copy of your proof of payment (i.e. Universal Enroll Receipt)

AND

a copy of your new TWIC card.

E-mail your receipt & card to: bostonsecretaries@iuoe181.org or cristal.nuhring@iuoe181.org

Notes & Tips: Your documentation must be legible for reimbursement to be processed. Your name, expiration date, and amount paid must be clearly visible. If sending photos of cards/receipts, photograph each item separately and send at full size (reduced/thumbnail sized photos cannot be processed). Forwarding the emailed receipt you received from: no-reply@universalenroll.identogo.com is preferred. You must be a member in good standing with the Local to be eligible. The fee schedule listed below was effective 01/01/25.

New applicant/In-Person enrollment fee for the TWIC program = \$124

Online Renewal = \$116

<u>Evansville, IN</u> IdentoGO (in GenTox bldg) 1602 N Fares Ave Evansville, IN 47711-3952 <u>Hours of Operation:</u> Monday - Thursday: 8:00 AM - 5:00 PM <i>Closed 1:00 PM – 1:30 PM</i>	<u>Louisville, KY</u> IdentoGO 4010 Dupont Cir, Ste 482 Louisville, KY 40207-4837 <u>Hours of Operation:</u> Monday - Tuesday: 07:30 AM - 05:00 PM Wednesday - Thursday: 08:00 AM - 02:00 PM Friday: 08:00 AM - 12:00 PM
<u>Paducah, KY</u> IdentoGO 611 Broadway St Paducah, KY 42001-6869 <u>Hours of Operation:</u> Monday - Thursday: 8:30 AM - 3:00 PM <i>Closed 12:00 PM – 1:00 PM</i> Friday: 8:30 AM - 12:00 PM	<u>Ashland, KY</u> IdentoGO 1401 Chestnut St Kenova, WV 25530-1235 <u>Hours of Operation:</u> Tuesday & Thursday: 9:00 AM – 4:00 PM <i>Closed 12:00 PM – 1:00 PM</i>

Additional locations available at <https://tsa.gov/twic> – Find an Application Center