TWIC Enrollment Centers & Reimbursement Info

Pre-Enroll online https://tsa.gov/twic or call 1-855-347-8371 weekdays 8:00 a.m. to 10:00 p.m. EST. Walk-ins are welcome but appointments take priority

Reimbursement will be processed when the training site has received a copy of your proof of payment

(i.e. Universal Enroll Receipt) AND a copy of your new TWIC card.

E-mail your receipt & card to Cristal Nuhring at the Lynnville Training Site:

cristal.nuhring@iuoe181.org

<u>Notes & Tips:</u> Your documentation must be legible for reimbursement to be processed. Your name, expiration date, and amount paid must be clearly visible. If sending photos of cards/receipts, photograph each item separately and send at full size (reduced/thumbnail sized photos cannot be processed). Forwarding the emailed receipt you received from: no-reply@universalenroll.identogo.com is preferred. You must be a member in good standing with the Local to be eligible. The fee schedule listed below was effective 01/01/25.

New applicant/In-Person enrollment fee for the TWIC program = \$124 Online Renewal = \$116

Louisville, KY
<u>IdentoGO</u>
4010 Dupont Cir, Ste 482
Louisville, KY 40207-4837
Hours of Operation:
Monday - Tuesday:
07:30 AM - 05:00 PM
Wednesday - Thursday:
08:00 AM - 02:00 PM
Friday: 08:00 AM - 12:00 PM
Ashland, KY
IdentoGO
1401 Chestnut St
Kenova, WV 25530-1235
Hours of Operation:
Tuesday & Thursday:
9:00 AM – 12:00 PM &
1:00 PM – 4:00 PM

Additional locations available at https://tsa.gov/twic - Find an Application Center